

Health & Social Care BTEC Level 3

Flying start task – communication research

In health and social care, professionals work with a wide range of different individuals who have diverse needs – and these are sometimes communication needs. Good communication is the key to building trusting relationships with individuals and so it is crucial that professionals are aware of the various alternative forms of communication available.

TASK:

Using the internet or other sources, do some research into the following alternative forms of communication:

1. Makaton
2. British Sign Language
3. Braille
4. Communication boards (eg. Widgit)
5. Speech recognition software
6. VOCA – Voice Output Communication Aid

You should produce a factsheet / booklet which should include the following information:

- What these types of communication are about / involve
- Which individuals might use this form of communication?
- How does it help them to overcome communication challenges?
- In what sorts of health and social care settings might they be used and by which health and social care professionals?
- Pictures / images to illustrate your work